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Advanced IP Carrier

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Broadcast Modulator

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Systems

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Automation

Business Software

Business VoIP

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Call Center
Certification

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Call Center
Management

Call Center On
Demand

Call Center
Outsourcing

Call Center
Reporting

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Scheduling

Call Center Software

Call Center Solutions

Call Center Training

Call Center
Workforce
Management

Call Monitoring

Call Recording

Cloud Hosting

CaaS Global Online Community

Communications-as-a-Service... driving innovation and new business models

Welcome to the **CaaS** Global Online Community, powered by TMCnet. Today's savvy enterprise decision maker is constantly looking to improve their communications infrastructure. This community is designed to serve as an educational resource for users looking to learn more about Communications-as-a-Service and how to use this model of software deployment to benefit their business.



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CaaS / SaaS Featured Article

November 25, 2009

InfoStreet StreetSmart Compatible with New Microsoft Operating System



By [Anamika Singh](#), TMCnet Contributor

[InfoStreet Inc.](#), a SaaS ([News - Alert](#)) provider and creator of StreetSmart, an online small business management software suite, now [offers](#) a solution to companies switching to Windows 7.

The company's StreetSmart platform works across any operating system (Windows, Linux or Mac). Companies relying on client side software/hardware to manage their IT tools do not require giving up time and resources when moving over to a new operating system.

StreetSmart, delivers Small Business Management Software which increases employee performance, strengthens customer relationships, improves communication, and reduces costs. StreetSmart includes such web-based applications as Virus Protected and SPAM Free Email, Email Archiving, Shared Calendars, Tasks, Customer Relationship Management, File Sharing, Knowledge Base ([News - Alert](#)), Portal, and more.

The company helps reduce costs by gaining a world class IT infrastructure on demand; allows to securely access critical information 24/7/365 using a Web browser ; helps keep organized and stay informed even when one is out of the office; gives the team the tools they need to effectively get work done; helps manage prospects and customers with ease; and connects people with each other and with the info they need.

According to a survey, by Quest Software's ([News - Alert](#)) ScriptLogic unit, it was found that two issues with software upgrades were lack of time and lack of resources. Companies that use web-delivered SaaS tools don't have to bother about the changes made to their operating system.

"It's no longer just the economy that impacts how many will switch over and upgrade to Windows 7, but also the time they need to invest in installation and/or migration. However, that isn't a concern for those who use StreetSmart, since our staff continually upgrades and expands the system without any downtime or effort required by users," stated Siamak Farah, CEO of InfoStreet ([News - Alert](#)).

"StreetSmart works with any Windows version and Mac too. That is the beauty of our software," Farah said.

With over 10 robust, easy-to-use applications, StreetSmart understands small business productivity needs and delivers a winning solution. Users can use one, many, or all of the company's applications and they can even be customized to meet unique requirements.

Ask the CaaS Experts:



Joe's Thoughts on Software Architecture

Joe Hofstader
Architect
Microsoft



CaaS Community Blog

Contributors across the CaaS Space

CaaS Videos

- ▶ TMC's Erin Harrison speaks with Charles Studd and Jamie Adler at ITEXPO West 2009
- ▶ Interview with John Hart Charles Studd at ITEXPO East 2009
- ▶ Interview with Charles Studd, and Microsoft Architect, Joseph Hofstader on CaaS
- ▶ ITEXPO Interview Charles Studd on CaaS
- ▶ TMC's Erik Linask interview's Charles Studd at NXTcomm 2008

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Anamika Singh is a contributing editor for TMCnet. To read more of Anamika's articles, please visit her [columnist page](#).

Edited by [Michael Dinan](#)

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